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To all Distributors and Customers

Re Japanese Tragedy

We would like to thank all of those that have contacted us with offers of support, prayers and well wishes for those affected by the tragic events in Japan. As part of the world wide Anest Iwata Corporation, this situation has affected us and all our distribution partners very deeply. As of today we are assured that all of our employees and their families in the Japan are safe and are now in the process of dealing with the aftermath.

As our valued clients many of you have raised concerns regarding the ongoing supply situation as a result of the Japanese tragedy.

The situation as we understand it is as follows. Our spray gun factory in Akita has not sustained any damage and is capable of full time production. Our compressor division production facility is located in the general Fukushima area and also escaped any material damage.

The challenges that face both these facilities, and the Japanese people as a whole relate to the provision of basic services such as electricity supply, clean water and infrastructure damage. The Japanese authorities have introduced rationing of the electrical power supply to ensure that essential services such as search / rescue and hospitals can continue to operate effectively. Although the factories are capable of full production the disruption of power will have some effect on the production outputs over the coming weeks. The other major disruption we face is the ability to move completed product from the factories to the ports as a result of the damage to the road and rail infrastructure. Currently supplies are moving at a reduced rate and this is expected to continue for the immediate future. We have been able to secure shipment of spray gun product over the weekend of March 19 and when combined with our current inventories, the effect on our ability to supply product should be minimal.

Whilst a number of these factors are out of our control rest assured that we are in constant contact with our Japanese partners and will continue to strive for methods to overcome these issues. I wish to confirm that our commitment to support our loyal customers remains unchanged and we will continue to supply Anest Iwata products with as little disruption as possible.

We greatly appreciate your understanding and support whilst we work through these difficult and challenging times. Once again thank you for the words of support and encouragement for our friends and colleagues in Japan.

Sincerely,

Karl Isherwood
